

WARRANTY TERMS



Repairs & Service Enquiries

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WHAT'S COVERED

Razor International Pty Ltd (Razor) warrants to the original retail purchaser that all of its products sold as new and installed in accordance with Razor's fitting instructions, will be free from defects in material or workmanship under normal use and service for a period of 12 months from the date of purchase ("the warranty period").

WHAT'S NOT

This warranty excludes damage from accidents, objects striking RAZOR, misuse of RAZOR, alterations to RAZOR, air-borne fallout, (such as loads carried on the trailer or thrown up from the road and road wheels), windstorm, lightning, hailstorm and improper maintenance.

OTHER TERMS

To the greatest extent permitted by law any warranty or guarantee either expressed or implied which varies in any way from this written warranty is excluded.

Notwithstanding the provision of the warranty Razor and its authorised associates will not be responsible for any consequential loss or damage whatsoever and no such claims will be accepted.

Warranty repairs will be covered for a period of 90 days or until the end of the original warranty period, whichever is the longer.

WARRANTY ADJUSTMENTS

Razor or an authorised associate can only honour this warranty.

All warranty claims are to be submitted to Razor. Razor will investigate warranty claims and where possible respond to the customer within 7 days. Subject to Razor review and approval, all RAZOR parts or units found to be defective and within the warranty period, will be repaired or replaced with an unit, as appropriate, at the sole discretion of Razor.

This warranty gives you specific legal rights. You may also have other rights, which may vary from territory to territory.

